

Report  
Annual



Community  
Pharmacy  
Cumbria

**Annual Report  
and  
Financial Statement  
April 2021 to March 2022**

Community Pharmacy Cumbria  
Supporting Community Pharmacy  
across Cumbria



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Community  
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Cumbria

## Chairs 2021—2022 Overview

At the risk of repeating something I said in last year's annual report; the past year has been a challenge for the health service in general and for Pharmacy in particular. Covid-19 is still causing problems with workforce absences here and there as well as continuing to have an effect of demand for services. On top of this, we now have the added bonus of workforce pressure. Many community Pharmacists have taken the decision to try their hand in PCN Pharmacist roles and, while the increased range of roles open to Pharmacists is good for the profession, it has been putting pressure on the availability of staff and consequently we are seeing increasing numbers of Pharmacies forced into temporary closures as a result.

It's not all doom and gloom though, there is plenty of work that has been going on in the background to ensure that Community Pharmacies in Cumbria are delivering top quality, innovative services to our patients and customers:

We have seen the introduction of the GP-CPCS referrals as an extension of the existing 111-CPCS service and this has really started to gather pace as the year closes.

This year has brought in the introduction of the National Blood Pressure Checking service – a service the like of which many in Community Pharmacy have been crying out for a long time.

The National Smoking Cessation Service has been introduced.

We have seen much greater engagement with a lot of the PCNs and this has facilitated referrals from GP surgeries to Pharmacies in a lot of the new services mentioned above.

The turn of the year also heralded the introduction of the 'Think Pharmacy First' service in Cumbria which allowed Pharmacists and their staff access to a minor-ailments service with a much bigger formulary of medicines available, a wider range of conditions they are able to treat and a broadening of the number of patients eligible to access the service – allowing us to take some more of the pressure off the rest of the health service at a busy time.

Along with the Think Pharmacy First service, was the introduction of the walk-in emergency supply service. This service allows Pharmacists to dispense emergency supplies of medicines along the same lines as through the 111-CPCS referral service, but without the need to receive a referral from either 111 or the patient's GP. Another service that we have been crying out for a long time. This service has been particularly well used in some areas.

This year has seen another re-organisation of NHS structures with a change in borders and NHS England moving to toward ICBs. This has co-incided with PSNC's review of Pharmacy representation and the work of the Review Steering Group to ensure that any future re-arrangement of PSNC and LPCs works in the best interest of all groups of contractors. As we close the year, an election on whether to accept the RSG's recommendations is imminent.

## Chairs 2021—2022 Overview

I would like to take this opportunity to thank, firstly, the committee members of Community Pharmacy Cumbria for giving their time to contribute to the betterment of our profession locally, and most sincerely, our hard working staff; our Chief Officer, Lynn and our Engagement Officer, Tina – both of our staff have been crucial in getting all our new (and existing) services both, recognised by PCNs and other organisations, but more crucially, delivered by our Pharmacies all over Cumbria.

Looking into the future, we will see how the RSG vote goes shortly and then the work will begin on making whichever direction of travel is decided, the best for Community Pharmacy contractors. And locally, work will continue to increase delivery of all our services and to continue to innovate and develop new services for the benefits of patients, contractors and staff.

Mark Stakim  
Chair  
Community Pharmacy Cumbria  
October 2022

# Committee Membership

## Committee Membership

The committee consists of 15 representatives, 6 elected by independent contractors 1 AIM(p) members (appointed by the Association of Independent Multiple Pharmacies) and 8 appointed by the Company Chemist Association (CCA)

Name	Title	Representing
Mark Stakim	Chair	Independent— Dalston Pharmacy
Lucy Wild	Vice Chair	CCA - Boots
Matthew Edwards	Treasurer	Independent - Seaton Pharmacy
Anothai Chareunsy	Governance Committee	Independent— Staveley Pharmacy
Nat Mitchell	Committee Member	Independent - J W W Allisons
Simon Butterworth	Committee Member	Independent— Collins and Butterworth
Ravi Voruganti	Committee Member	Independent— Thomas Bell Ambleside
Nicola Burns	Governance Committee	AIMp - Cohens
Wendy Hitchings	Committee Member	CCA - Boots
Simon Abbott	Governance Committee	CCA - Boots
Mubasher Ali	Committee Member	CCA - Boots
Joanne Wigston	Committee Member	CCA- Boots
Jai Patel	Committee Member	CCA - Well
Selena Irvine	Committee Member	CCA- Boots
Vincent Mahon	Committee Member	CCA - Lloyds
Andrew Dawson	Committee Member	CCA - Well

## Staff

Name	Job Title
Lynn McFarlane	Chief Officer
Tina Morland	Pharmacy Services Manager

## Members Stepped Down during 2021-2022

Name	Job Title
Lucy Wild	Committee Member



# Public Health Campaigns, Training and Meetings

As stated in the Chairs report. Since COVID the committee and staff have been working differently with more meetings now virtual ensuring more value for money for contractors. Regular meetings with NHSE across Cumbria has been important to keep in contact with the ongoing changes.

Month	Campaigns	Training	Meetings
Apr 2021	Change 4 Life Weight management		NHSE Regional NW/NE LPC Vaccination Board GP CPCS, RSG, HEE, PSNE CPC Committee Meeting
May 2021	Mental Health Oral Health		GPCPCS, NHSE Regional LPC, CPC committee meeting
June 2021	Mental Health Join the Millions	HLP Network sessions	Stop Smoking Vaccination Board CCG—North Cumbria / Morecambe Bay Unity
July 2021	Cancer—Lung, Breast and Teenage		NHSE PCN Unity Cumbria County Council—Flu
Aug 2021	Every Life Matters Better Health		NHSE, PCN Humankind Vaccination Board Discharge Medicine Cumbria County Council Flu
Sept 2021	Winter Health	HLP Network sessions	Flu PSNC, LMC NHSE, CCG
Oct 2021	Winter Health		Regional LPC Cumbria County Council NHSE Lancashire and South Cumbria PQS, PNA, CCG
Nov 2021	Winter Health Stop Smoking		NHSE PSNE CCG
Dec 2021	Winter Health		NHSE, CCC, CCG, PCN
Jan 2022	Help U Help You — Minor Illness &	HLP Network sessions	NHSE, ICS, Regional LPC, Flu , PSNE Humankind
Feb 2022	Better Health—Quit Smoking  Better Health—Adult and Child Obesity		CCG , CPCS, NHSE, Hypertension
Mar 2022	Sepsis  Mental Health  Infection Prevention—Antimicrobial	HLP Network sessions	GP CPCS, NHSE , PCN , SCS

# Strategic Plan

Strategic plan has been reviewed and updated . These will be reviewed throughout the year by all Community Pharmacy Cumbria committee members.

## LEAD AND INNOVATE

- Keep Pharmacy in the forefront when it comes to commissioning of services
- Represent ALL pharmacy contractors at local, regional and national level across
- Utilise and grow communication with stakeholders
- Promote pharmacy to the wider population
- Ensure that contractors are receiving value for money from Community Pharmacy Cumbria
- Community Pharmacy Cumbria Name change - start to build the brand

## ENGAGEMENT AND SUPPORT FOR CONTRACTORS

- Update and support contractors regarding new regulatory contractual requirements
- Engage with our contractors to understand their priorities for support from the CPC
- Ensure an effective communication strategy is in place and communicate with our contractors via a range of methods
- Support contractors in the promotion of Essential/Advanced /Enhanced Services and encourage in utilisation of these services

## BUILD NETWORKS

- Have clear points of contact for commissioners and contractors
- Raise the profile of community pharmacy with key stakeholders to enable further development of the community pharmacy role
- Engage with commissioners and local healthcare providers to support local and national pharmacy campaigns and promote the role of community pharmacy to the public
- Prioritise engagements with new CCGs and develop relationships

## MAXIMISE INCOME AND DEVELOP SERVICES

- Review and understand existing service provision.
- Ensure that existing services are re-commissioned and develop existing services
- Maximise opportunities by engaging with commissioners when new funding streams are identified
- Promote the services to the patients with effective promotional material plus other communication channels platforms.
- Assist contractors to maximise revenue through achieving Quality Payments and item delivery

## Locally Commissioned Services

Cumbria Pharmacy contractors are commissioned to deliver various services from different organisations

Service	Commissioner
Minor Ailment Scheme	North Cumbria CCG Morecambe Bay CCG
Gluten Free Service	North Cumbria CCG
Palliative Care Service	North Cumbria CCG Morecambe Bay CCG
Emergency Hormonal Contraception	Cumbria County Council
Stop Smoking Service	Cumbria County Council
STI prescription voucher	Cumbria County Council
Flu Vaccination Voucher Scheme For Cumbria County Council employees	Cumbria County Council
HIV Service	North Cumbria Integrated Care
Substance Misuse	Recovery Steps Cumbria

# Finance Statement

Income for Year Ending 31st March 2022

<b>Income</b>	<b>2021-22</b>	<b>2020-21</b>
Bank Interest	£ -	£ -
Voluntary Levy	£ 120,000.19	£ 132,000.12
Cumbria County Council		
Healthy Living Pharmacies (HLP)	£ -	£ 5,000.00
North Cumbria	£ -	£ -
HIV POCT	£ -	£ -
Project Management Fees	£ 11,352.79	£ 12,794.28
Pharmoutcomes Access	£ 4,710.00	£ 3,400.00
Primary Care Network	£ 11,938.00	£ -
Flu Vaccination Service	£ -	£ 512.40
COVID-	£ -	£ 5,200.17
<b>Total</b>	<b>£ 148,000.98</b>	<b>£ 158,906.97</b>



# Finance Statement

Income for Year Ending 31st March 2022

Expenditure	2021-22	2020-21
Bank Charges	£ 182.50	£ 64.00
LPC Members		
Attendance Allowance	£ 1,005.00	£ 750.00
Travelling Expenses	£ -	£ -
Member's Time	£ -	£ -
Other Expenses	£ 1,855.00	£ 2,108.58
Pharmaceutical Services Negotiating Committee		
PSNC Levy	£ 32,478.85	£ 32,112.98
Staff Salary and Costs		
Salary	£ 70,334.30	£ 77,897.23
Travelling Expenses	£ 20.00	£ 106.94
Miscellaneous Expenses	£ -	£ -
Treasurer		
Remuneration	£ -	£ -
Meeting Expenses	£ -	£ 476.75
LPC Office		
Rent	£ 3,932.34	£ 4,080.44
Business Rates	£ 860.78	£ 860.78
Service Charge	£ -	£ -
Insurance	£ 300.68	£ 781.88
Telephone	£ 1,390.95	£ 1,024.76
Electricity	£ 424.67	£ 357.43
Repairs/Maintenance	£ -	£ -
Furniture/Equipment	£ 2,453.81	£ 1,097.88
Stationery/Postage	£ 237.35	£ -
Website/Email	£ 2,616.74	£ 201.64
Miscellaneous Expenses	£ -	£ -
Services		
Healthy Living Pharmacies (HLP)	£ 1,233.05	£ 598.20
Morecambe Bay	£ 245.00	£ 400.00
North Cumbria	£ 124.93	£ 421.49
HIV POCT	£ 766.00	£ 1,200.00
TCAMS	£ -	£ -
Other Expenses		
Pharmoutcomes	£ 120.00	£ 12,185.48
COVID-19	£ -	£ 4,071.30
Professional Fees	£ 2,116.00	£ 67.05
Employers National Insurance	£ 2,179.33	£ 3,257.23
Payroll Processing	£ 2,427.80	£ 402.63
Miscellaneous Expenses	£ 318.23	£ 2,803.17
<b>Total</b>	<b>£ 127,623.31</b>	<b>£ 147,327.84</b>

# Finance Statement

## Expenditure for Year Ending 31st March 2022

Income in 2021-22	£ 148,000.98
Income for 2021-22 Accounted for in 2022-23 Accounts	£ -
Income for 2021-22 Accounted for in 2020-21 Accounts	£ -
<b>Total Income for 2021-22</b>	<b>£ 148,000.98</b>
Expenditure in 2021-22	£ 127,623.31
Expenditure for 2021-22 Accounted for in 2022-23 Accounts	£ -
Expenditure for 2021-22 Accounted for in 2020-21 Accounts	£ -
<b>Total Expenditure for 2020-21</b>	<b>£ 127,623.31</b>
<b>Opening Balance on 1st April 2021</b>	<b>£ 104,308.21</b>
Plus Income for 2021-22	£ 148,000.98
Less Expenditure in 2021-22	£ 127,623.31
<b>Closing Balance on 31st March 2022</b>	<b>£ 124,685.88</b>

If you have any comments regarding this report please contact

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Please remember to visit our website for all the up to date information

[CommunityPharmacyCumbria.org](http://CommunityPharmacyCumbria.org)

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