

To:

All local Primary Care Contractors
All place-based leads
All Local Representative Committees
NHS England Professional Standards Team

20 February 2024

Dear Colleague,

NHS England Primary Care Occupational Health Service across Cumbria and the North East

As you may be aware, in recent months NHS NENC ICB has been undertaking a further procurement exercise in order to secure further Occupational Health Services for the North Cumbria & North East locality in accordance with NHS England's National Primary Care Occupational Health Service Specification (which can be viewed at <https://www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2012/12/pc-occupational-health-service-spec.pdf>)

The contract for the current provider, Sugarman Health and Wellbeing, will end 2 March 2024.

The service has three elements to it:

- That which will be funded by NHS England including a core service for performers registered on the National Performers Lists (NPL)
- That which will be self-funded by applications the NPL
- An Occupational Health service made available to independent primary care contractors in support of their employer responsibility

I am pleased to advise you that following a robust procurement exercise, Heales Health Services Ltd have been awarded the contract to deliver this service across the Cumbria & North East locality with effect from 3 March 2024.

NENC ICB is now working with colleagues at Heales to move forward with mobilisation of services, which we aim to be completed by the end of February 2024.

You will receive an introductory communication from Heales as soon as possible which will set out, not least, who they are, the service offer and the means by which prospective clients can access their service.

Primary Care Contractor details (named lead, practice name, address, e mail and telephone number) will be shared with the new Provider Heales Health Services, unless advised not to by a cut off of 10 working days from the date of this letter, via kenneth.youngman@nhs.net.

In the meantime should you have any general queries please do not hesitate to contact Ken Youngman (Kenneth.youngman@nhs.net) in the first instance.